

ENVIRONMENTAL POLICY

ANNEX I: ENVIRONMENT POLICY

Our aim is to provide reliable and timely services with the help of the excellent training and expertise of our staff and the modern equipment of our company:

Provision of Travel Agency Services

Recognizing the importance of improving the quality of the environment, we have developed an Environmental Management System in accordance with the requirements of the international standard ISO 14001:2015. Our aim is to ensure that the implementation of the projects we undertake is combined with environmentally beneficial actions.

FIGAME.COM is committed to continuously improving its environmental performance, preventing pollution and complying with applicable legal and other requirements that it has accepted and related to its environmental aspects.

Our goal is to develop, operate and continuously improve a comprehensive Management System in accordance with the requirements of the International Standard ISO 14001:2015 that serves our needs. We aim to maintain, develop and improve the management system on a regular basis, with the main objective of continuously ensuring proper environmental management and increasing the reliability of our services, continuously ensuring the availability of resources, increasing our efficiency and, finally, performing our services and providing services that meet both the defined requirements of our customers and the relevant legislative and regulatory requirements.

To achieve this:

- We continuously improve existing mechanisms and processes by enriching them with new, modern and innovative ones for the industry, taking advantage of our knowledge and experience.
- We make sure that our policy is available to all stakeholders and we will proclaim our commitment to high levels of quality in the services offered and to continuous improvement.
- We always take environmental issues into account in every new activity and service we undertake.
- We will monitor company processes and will implement the necessary corrective actions when and where required to resolve problems and eliminate errors and mistakes.
- We always operate within a framework of mutual respect, trust and constructive cooperation and good communication between all of us because:

The environment is everyone's obligation

We are committed to the success of this mission and we are committed to:

1. The company's management to contribute to ensuring that the means and resources to promote environmental protection are available in every activity.
2. Management and staff to actively participate in the continuous improvement of environmental management.
3. Each employee and partner to be aware of the important role that his/her own work has for the environment and to follow procedures aimed at improving himself/herself and the company.

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The management:

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